

Flashing tutorial

(Applicable models: Q3/Q5/Q8/G1/G3/)

1. Download and Unzip Firmware and Flash Tool

1) Click the link below to download the "Q3-English.rar" file from Google driver.

https://drive.google.com/file/d/1gkTQ-kKYx5GztNcCO6MJa2-qShPs129E/view?usp=drive_link

2) Unzip the downloaded "Q3-English.rar", you will get the following 3 files.

-Flash Tool: Named "SP_Flash_Tool_exe_Windows_v5.1904"

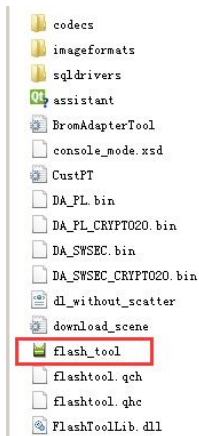
-Firmware: Named "MX2E-WVGA_TM-WV3.22-20240624"

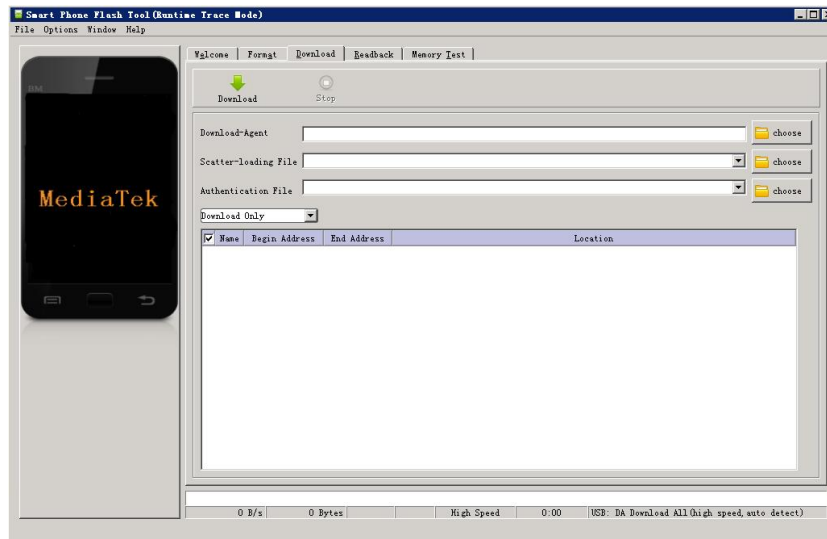
-Tutorial Video: Named "Flashing tutorial"

Name	Date modified	Type	Size
MX2E-WVGA_TM-WV3.22-20240624	8/7/2024 5:55 PM	File folder	
SP_Flash_Tool_exe_Windows_v5.1904	8/7/2024 5:55 PM	File folder	
Flashing tutorial.mp4	8/7/2024 5:07 PM	MP4 File	25,569 KB

2. Run and Configure Flash Tool

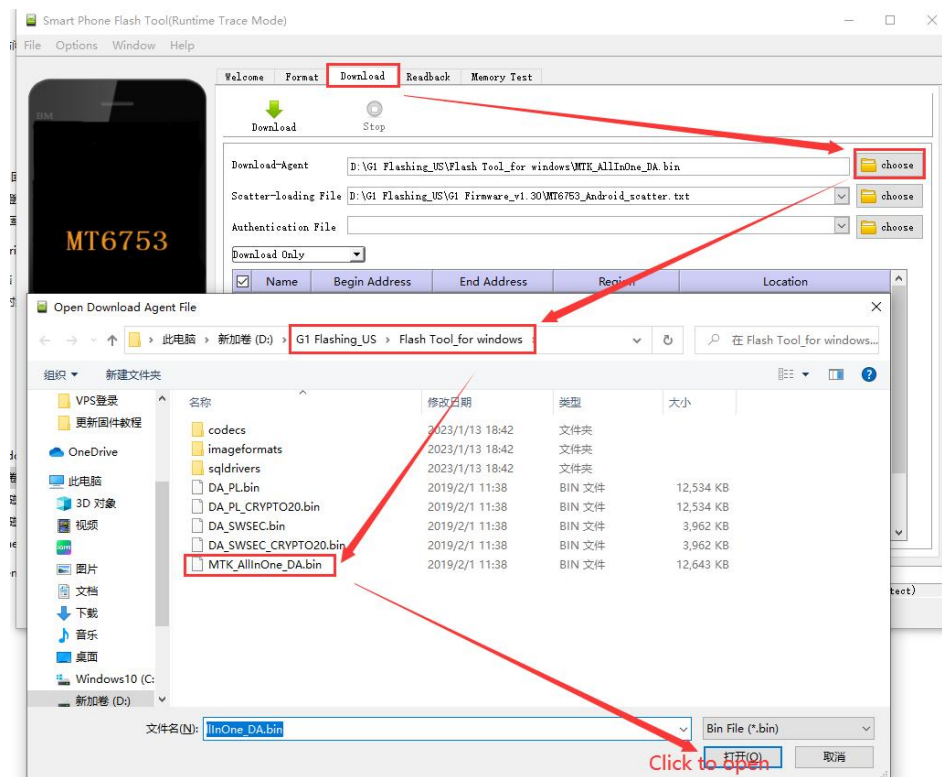
1) In the flash tool folder, find and double-click "Flash_tool.exe" to run it.



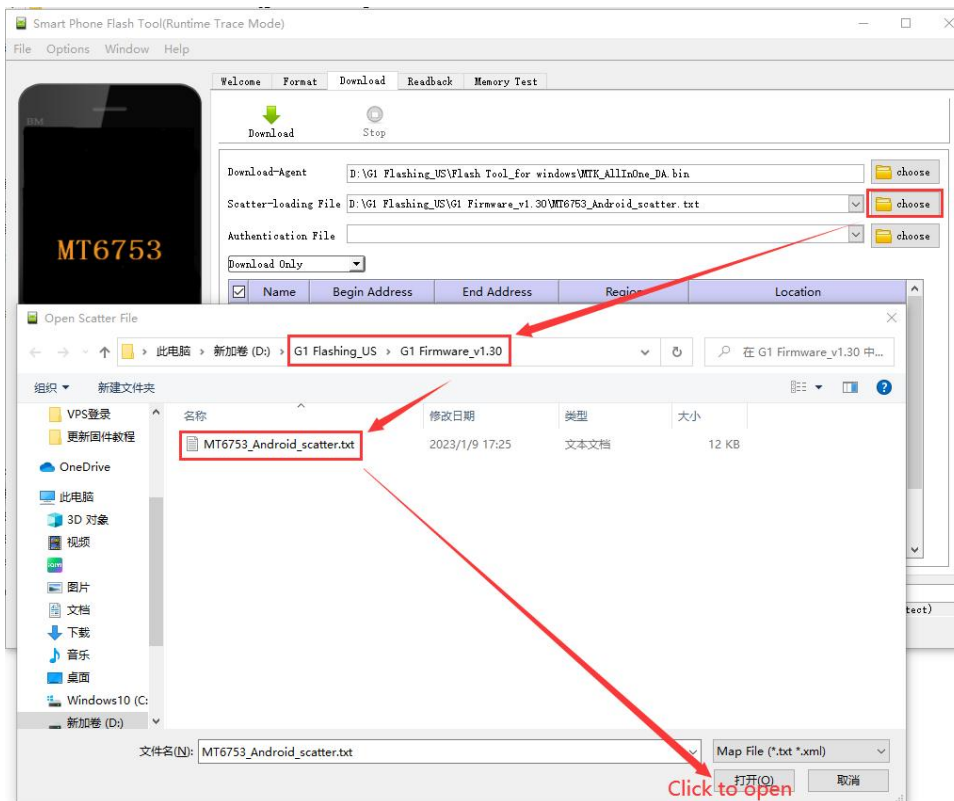


Note: After unzipping, the "Flash_tool.exe" file may be mistakenly deleted because it is judged as an unknown source file by the Windows Security Center or third-party security software. If so, please temporarily turn off Windows protection detection or third-party security software before unzipping. You can also set Flash_tool.exe as a trusted program in Windows protection detection or third-party security software. For win10, please visit Settings>>Update and Security>>Windows Security Center>>Virus and Threat Protection, find "Protection History", then find "Flash_tool.exe" and restore it.

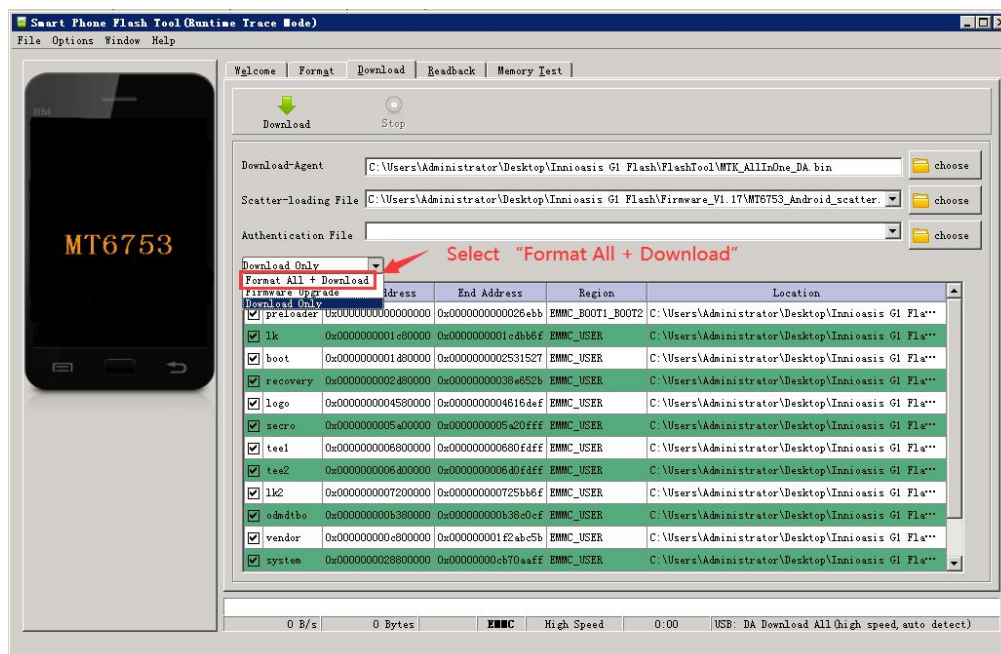
- 2) Find the "Download" tab in the flash tool window, and click the button "choose" on the right side of the "Download-Agent" input box, then find "MTK_AllInOne_DA.bin" in the flash tool folder and choose to open it. As follows:



- 3) Click the button "choose" on the right side of the "Scatter-loading File" input box, then find "MT6753_Android_scatter.txt" in the firmware folder and choose to open it. As follows:

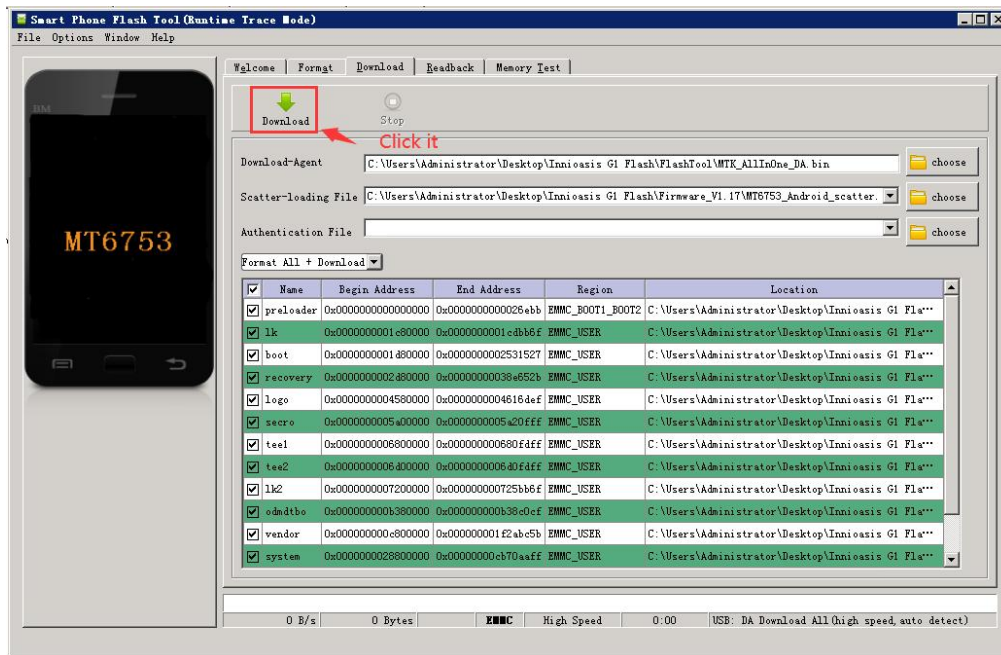


- 4) Click and select the "Format All + Download" option in the flash type drop-down box.
As shown below

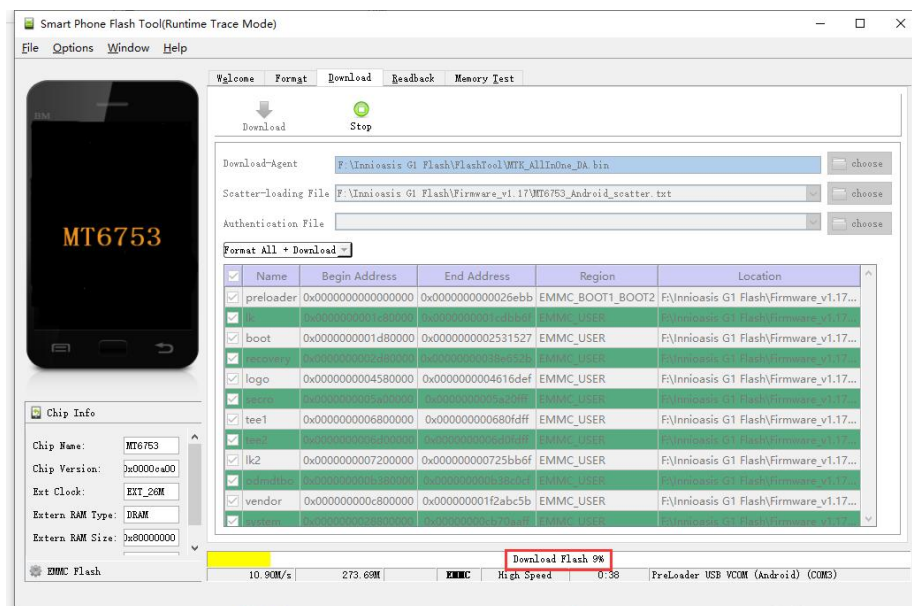


3. Flash Q3 player

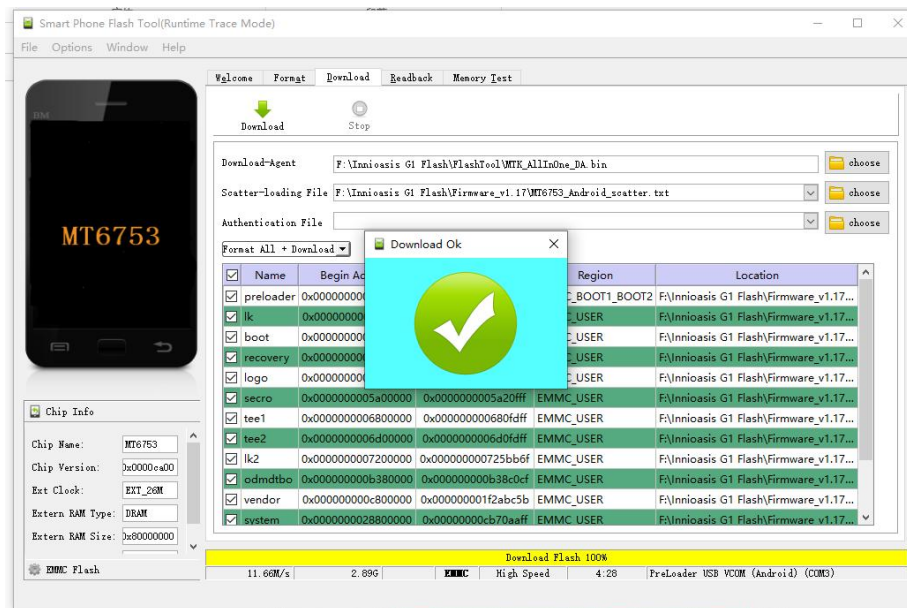
- 1) Click the button "Download". The update tool will be waiting for the device to connect.



- 2) Next, turn off Q3 player and connect it to your computer with the supplied USB-C cable. The update tool will automatically recognize the connected device and start formatting and updating the firmware. You can see the percentage of completion through the color progress bar below, until 100% complete.



Once done, the flashing tool will pop up a prompt. As shown below



Note:

·Please make sure that the Q3 player is turned off and then connected to the computer, otherwise it will not be able to flash normally.

·If there is no response from the progress bar after connecting to the computer, it means that the Flash tool does not recognize the Q3 player. Most cases are caused by the lack of the correct MTK USB driver on the computer. Please contact us and tell us your Windows version, such as win7, win10, win11. We will provide you with the available MTK usb driver.

At this point, the firmware update is complete.

For online technical support, please visit our facebook page and send us a message. We will respond to you as soon as possible.

Online support: <https://www.facebook.com/innioasis/>